

Who pays for the care provided?

The funding of residential care is a statutory responsibility of local authority social services departments and hence we receive the majority of our income through that means.

This has two knock-on effects:

- 1) Because Social Services fund the placement, they also ensure that they monitor the care given and can act as an important independent advocate for the resident. They also can assist with any move on planning to more independent living.
- 2) However, any spending we wish to do for additional services or building new facilities needs to be raised separately. Hence we are always grateful for donations towards the work and future plans of Crossways and little improvements beyond the provision of residential care would have been achieved without the generosity of many people throughout the years.



As a charity, do you provide any free places?

As residential care is a statutory provision, any bursaries or discounts would mean that we would be using charitable donations to subsidise local authority spending. For private applications, we would look to a person's suitability and consider an alternative fee if that was felt to be appropriate.

How much does it cost to live at the Care Home?

Since Crossways Community is based in Kent, we receive about half of our referrals from the local mental health teams, with the remainder coming from the surrounding authorities of East Sussex, West Sussex, Medway, Surrey, Sutton, Lambeth, Greenwich, Croydon etc. (although we have had referrals from Devon, Stoke-on-Trent and Lancashire.) Our fees therefore are based on the current contracted rate for Kent.

How are the fees determined?

Our home county of Kent has redesigned how the fees are constructed. The fees are made up of a core (hotel & management fees) and care staff costs. The care staff rate is currently £13.62 per hour multiplied by the assessed number of hours the care manager feels the applicant will need.

In Summary

Weekly fees from 6th April 2022 to 5th April 2023

Hotel & Management Fee (non-care costs)	£647.44
Care support charged at an hourly rate of	£14.03

Examples

Applicant X is assessed as needing 25 hours of care a week:

Weekly Fee

	Number	Total
Hotel & Management Fee (non-care costs)	1	£647.44
Care support charged at an hourly rate of	25	£350.75
Total		£998.19

Applicant Y is assessed as needing 35 hours of care a week:

Weekly Fee

	Number	Total
Hotel & Management Fee (non-care costs)	1	£647.44
Care support charged at an hourly rate of	35	£491.05
Total		£1,138.49